

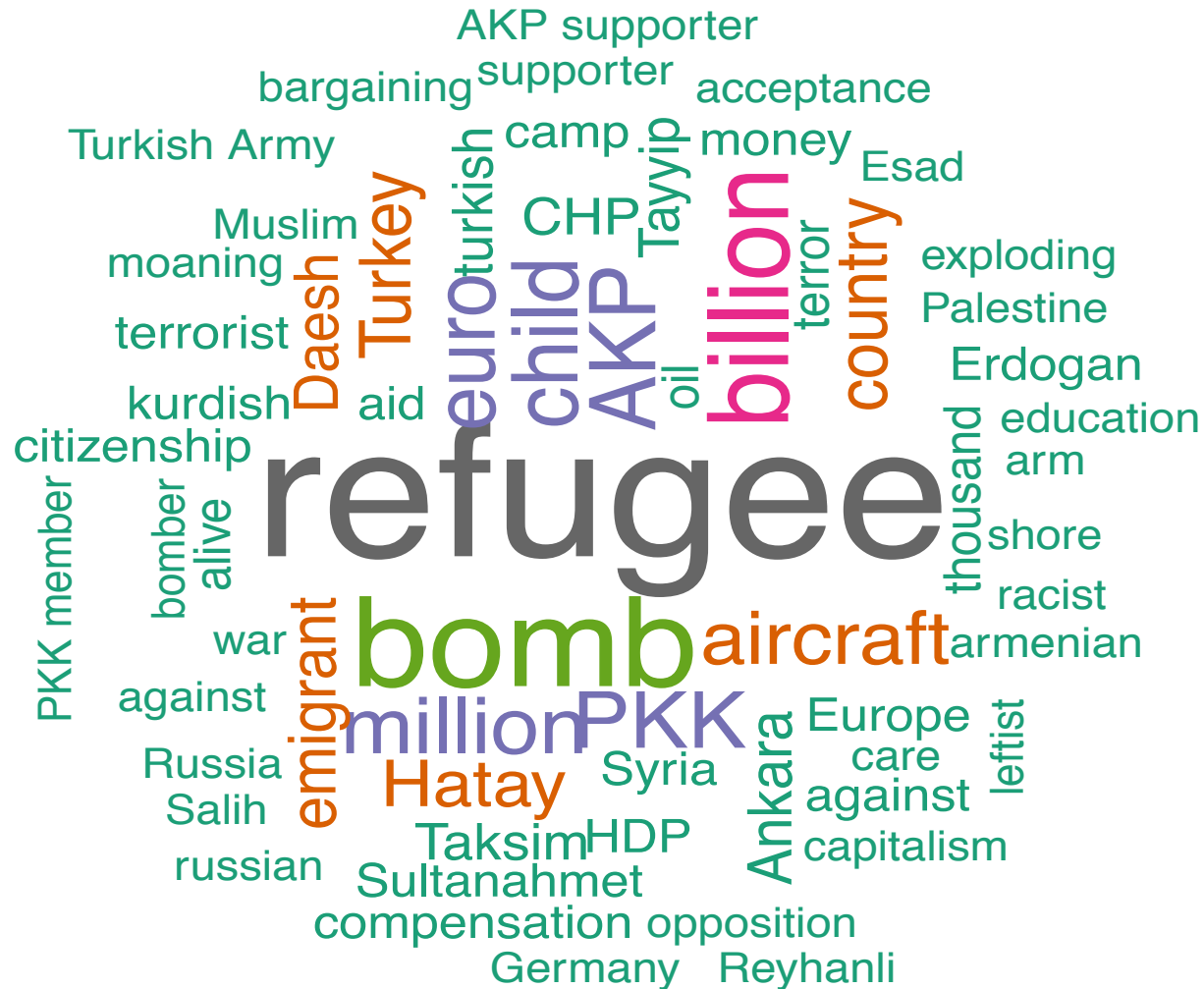
Attitudes towards Syrian Refugees on Social Media: The Case of Turkish Tweeting Users

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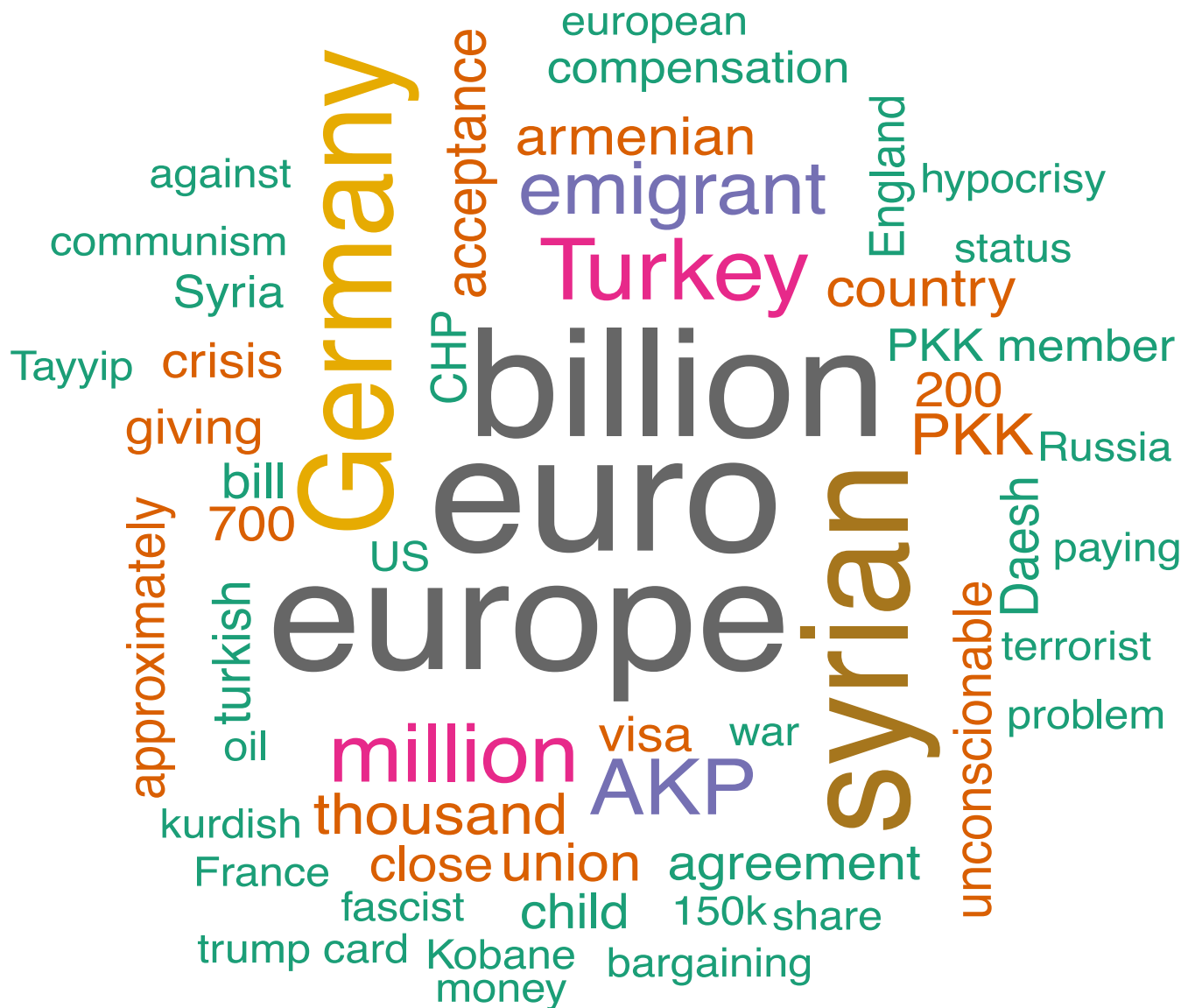
Data Collection

- 60,000+ tweets.
- Word-Clouds
- Sentiment Analysis
 - Custom-written code
 - 10,000+ sentiment clusters

All Tweets: Aug 15 – Aug 16



EU-Related Tweets: Aug 15 – Aug 16



Analysis of Sentiment Clusters

- Great magnet for criticism
 - Government and (less so) the refugees themselves
 - **Security**, economic/redistributive, social
- Sizeable number of tweets empathetic to the Syrian refugees
- Pro-government tweets tend to internationalize the issue more.

Security

“Two of the Syrian refugees that we would confer citizenship exploded in a house in Reyhanlı, Hatay while making a bomb set-up.”

“each Syrian is a bomb him/herself.”

Economic

“3 million Syrians, annual 5 billion dollars cost (excl. social and security [spending], one can establish 10 car factories”

Refugee – oriented / Empathetic

“In Germany, there are approximately 1.2 million refugees paid 700 euros monthly. Germans have not talked and lamented about it, unlike us having done this unconscionably.”

“A Syrian guy said: We rarely had some bomb explosions in our country and did not mind, until planes started bombing our house.”

The International Dimension

“There is no Armenian diaspora in Germany. Last year this bill was postponed not to collapse refugee agreement. A total hypocrisy!”

@markaresayan

Twitter to gauge public opinion

- Becoming increasingly popular
 - Business
 - Academics
- Allows dynamic analysis